

Service-Hospitality Team Member – 2019 Season

[Rawah Guest Ranch](#) in Glendevey, CO is looking for a dedicated, hardworking, and responsible service-hospitality team member to join our staff for the 2019 ranch season which runs May 13th, 2019 through October 5th, 2019. Applicants must be available for the duration of the season, with flexibility for minor travel if already scheduled and coordinated in advance with management and team members (weddings, etc.).

The ideal candidate for this position will possess the following qualities:

- Possesses a hardworking and self-driven work ethic
- Understands and prioritizes work-related responsibilities before and above personal recreation/free-time
- Follows instructions and works cooperatively with management and coworkers
- Able to independently identify and complete additional tasks that have not been assigned by management in order to support the entire staff
- Ability to relate well with guests *and* team mates in a professional and service-oriented manner
- Positive attitude with ability to demonstrate flexibility and adjust to shifting responsibilities as unexpected tasks arise (and they will!)
- Willingness to work beyond specified hours during busiest weeks of the year and/or as other team members need coverage for personal travel/emergencies

Job Duties:

The server/hospitality team member will alternate between the server/kitchen staff and hospitality teams throughout the season (I.e., one week on, one week off) to allow some differentiation in responsibilities.

Server/Kitchen Staff:

- Play key role as member of the service staff in providing the highest quality guest dining experience for cocktail hour and daily meals
- Prepare and deliver accurate daily coffee service to guest cabins as requested
- Keep accurate inventory of liquor, beer, and wine products sold to guests in addition to all-inclusive beverages and reflect accurate sales on final guest bills at check-out
- Control all aspects of the service flow as a team and work cooperatively with kitchen staff to complete all cocktail hour and meal-related tasks (table settings, lodge prep, service, dish washing, etc.)
- Gain comprehensive knowledge of ranch food and beverage menus, ingredients, appearance and food preparation
- Manage dining area set-up, cleaning, and re-sets before/after each meal
- Work with your team mates to clean and maintain orderly lodge bathrooms, staff lounge, kitchen/dishwashing station, guest dining area, and lodge.

Hospitality:

- Maintain clean and orderly guest accommodations by providing daily room service and responding promptly and professionally to guest requests for additional amenities (extra pillows, wine glasses, etc.)
- Daily cleans will include bathroom cleaning, bed-making, dusting, sweeping, vacuuming, emptying trash cans, replenishing towels, collecting dishes, etc.
- Complete cabin cleaning and turnover following guest departure
- Cabin refreshment in preparation for arriving guests (fresh flowers, guest gifts, etc.)
- Working cooperatively with service-hospitality team mates to complete daily/weekly projects (ongoing linen laundry, organization, reporting maintenance issues, etc.)

ALL Staff Members:

- ALL members of the Rawah Guest Ranch staff will be asked to fill additional roles on the ranch in other departments as necessary (I.e., supporting the Rawah Kids Program, Front Desk, etc.)
- ALL members of the Rawah Guest Ranch staff will be assigned to host and participate in multiple evening activities and special events throughout the week

Requirements:

- Stand/walk for long periods of time without breaks, bend, push, pull and lift up 50 lbs or more with ease
- Memorize ranch menu and offerings and answer related guest questions
- Fluency in English
- HS Diploma or equivalent

Why Rawah?

- Competitive pay with overtime, room and board included
- Colorado's most spectacular work environment, in the heart of the Roosevelt National Forest
- Enjoy all the ranch has to offer in your time off (generally Wednesday late mornings following guest departure, until Thursdays mid-day; additional personal time off during the week will be coordinated with Management and co-workers in your department)
- Amenities: Wifi, on-site land lines for personal phone calls (no cell service on the ranch)

To Apply:

- Submit your resume with references to: jobs@rawahranch.com. Be sure to note YOUR NAME and the POSITION you're applying for in the subject line.
- Example: "Subject: John Doe – Wrangler"

Thank you for your interest in joining the 2019 Rawah Guest Ranch staff. We really think there is no better place to work. If we believe you are a good fit for the team, we will contact you with further interest.

Tim & Meg Dyer
Ranch Managers